**Professional Summary:**

**Quality Assurance (IT) / Zeptech U.K**

2024- Till date

* Utilized tools like Jira, Slack, Azure, Microsoft project, Microsoft visio, Powepoint, MS word, Trello, and MS Excel
* Ensuring products meet established quality stand ard and Industry benchmarks.
* Ensuring that products manufactured are user friendly
* Worked on user stories in alignment with customer journey
* Monitoring and Inspecting of applications and softwares
* Collaborated with different stakeholders on Sprint deliverables
* Designing and preparation of test conditions and test cases
* Preparation of reports on the results of quality inspections
* Ensuring data integrity and accuracy
* Ensuring the efficiency of inspections through hands-on guidance
* Evaluates outcomes of quality inspections and proposes corrective measures
* Outlining of quality assurance procedures and policies
* Conduct End-to-end testing, Sanity and smoke testing
* Design of test plan and strategy

**Health Recruiter/ On call staffing solutions, Maryland USA**

Feb. 2024- April 2024

* Research of potential candidate
* Proactive recruitment strategy
* Social media recruitment
* Reviewing applicant’s resume
* Communicating efficiently with employers and employees ensuring the needs of both are met in a timely and effective manner
* Placing and assigning employees at clinics, hospitals, and other medical facilities

**Things to work on**

Note: This is for Zeptech

* Move the tools to skills
* Write the project you worked on
* Move the last 4 or 5 points to the top
* Give a clue on the project you worked on such as:

1. Attending daily stand up meetings
2. Worked on a sprint
3. Documentation of test results so that other stakeholders can review it with the developer
4. Interacted with stakeholders such as The project managers, Scrum masters, Product managers and the Business Analysts
5. Talk about the impediments of your test results with the BA team and the scrum masters
6. How you came about your test plans from your documents such as Customer journey, Low and High level requirement documents, User story, and Solution architecture which is used in creation of test plan and strategy
7. Use of Jira to document Sprint backlog and attending sprint review